



# Where Do Peer/Family Specialists Fit In?

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Optum

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- Lived experience
- Recovery generally 2+ years
- State training
- Optum in ~15 states and growing





## What Peer/Family Support Specialists Do

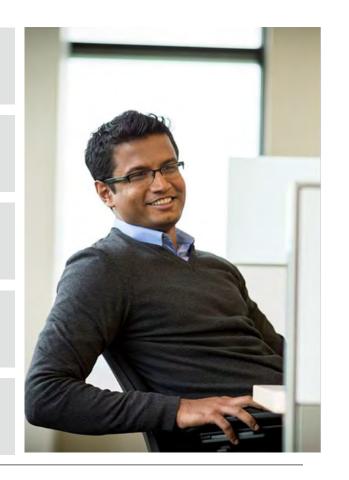
Help articulate problems

Engage natural supports

Identify pre-emptive opportunities

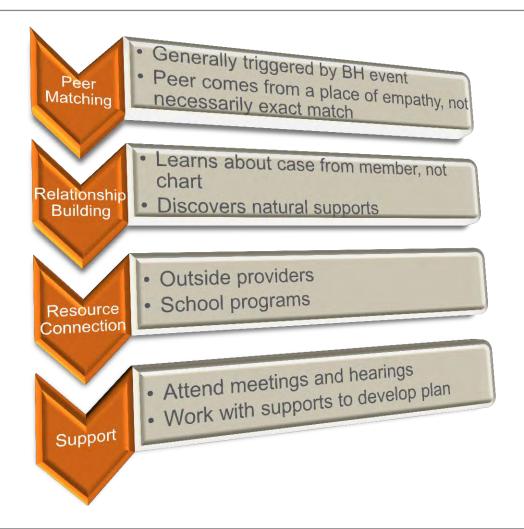
Use a trauma-informed approach

Share personal experiences





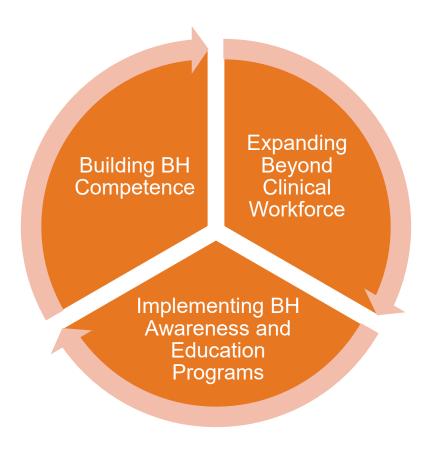
#### What Peer/Family Support May Look Like







### Big Picture Changes





# Thank you.

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