



Peer Support: Evolution and Expansion

National Dialogues on Behavioral Health

Tom Lane, NCPS, CRPS



Webinar speaker

Tom
Lane



Tom Lane, NCPS, CRPS, is the senior national director, community and recovery supports, for Magellan Healthcare. He provides leadership and guidance in promoting the concepts of recovery, resilience, wellness, and community inclusion throughout systems of care. Tom is an expert on the intersections of these areas, as well as adjunct support systems. He has 19 years experience developing and implementing peer-operated programs, services, and supports in the community and within publicly funded and commercial payer and provider settings, including inpatient and state hospital settings.

Tom leads internal peer support programs and initiatives, and provides technical assistance to provider and community-based organizations about evidence-based peer support.

Objectives



Understand

the role and impact
of peer support in
health care and
other systems



Address

Peer Support in
context of
workforce
development across
multiple systems



Discuss

opportunities and
solutions to increase
access to peer
support services in
multiple settings

Magellan Health: One company, two unique platforms



Focused on Complex Populations, Delivering Differentiated Services

- State Medicaid programs and integrated management for special populations, including individuals with serious mental illness and those needing long-term services and supports
- Behavioral health management and employee assistance programs
- Specialty healthcare management, including musculoskeletal, cardiac and advanced imaging

25.7 million
commercial
behavioral lives

25.2 million
commercial
specialty lives

5.1 million
lives in
government
programs



Offices in 27
states & D.C.



Full-Service PBM Focused on High-Growth Specialty Spend

- Full-service Pharmacy Benefit Manager (PBM) that expands beyond traditional core services
- Value-driven solutions: targeted clinical and powerful engagement strategies, advanced analytics, leading-edge specialty pharmacy programs
- More than 40 years of Medicaid and more than 30 years of self-funded employer experience
- Medicare Part D Prescription Drug Program

13.1 million
medical pharmacy
lives

1.9 million
commercial
PBM lives

27 states
& Washington, DC
in State Medicaid
PBA business



10,000
Total Employees

Peer Support: Something for Everyone

Over 1,000 national self-help groups, including online support groups

Local groups affiliated with national organizations

'Grassroots' support groups

Health conditions, addictions, other shared experiences

Common affinities

Family and youth support

Evidence-based and promising practices

Peer Support is recognized as an evidence-based practice

200+ studies examining peer support

WRAP[®] - Wellness Recovery Action Planning

Peer Support Whole Health and Resiliency (PSWHR)

Alternatives to restrictive settings

Life spectrum

Transitions within healthcare and beyond healthcare

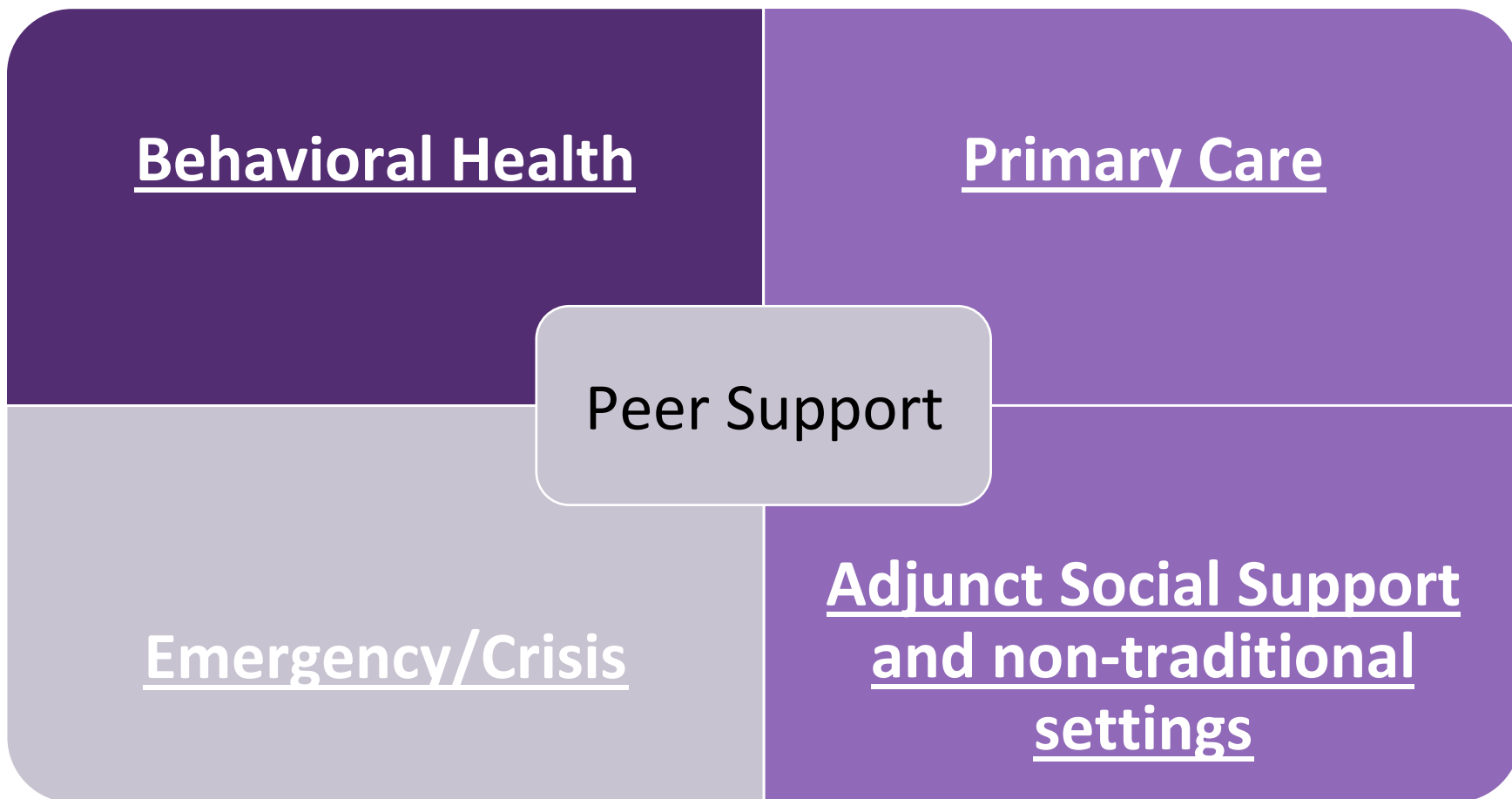
Why Peer Specialists?

Systems and Inter-systems Impact

Changing workforce capacity dynamics

Meeting the needs of changing demographics

Peer Support Touchpoints



Universal value of lived experience

What defines 'peerness'?

Impacting Social Determinants

Next Evolution in Peer Support

Navigation across multiple systems

Wearing more than one hat

Value proposition



Thank you!

Thomas Lane, NCPS, CRPS

Senior Director, Community and Recovery Supports

Tlane@Magellanhealth.com



Confidentiality statement for educational presentations

By receipt of this presentation, each recipient agrees that the information contained herein will be kept confidential and that the information will not be photocopied, reproduced, or distributed to or disclosed to others at any time without the prior written consent of Magellan Health, Inc.

The information contained in this presentation is intended for educational purposes only and is not intended to define a standard of care or exclusive course of treatment, nor be a substitute for treatment.

.